

**ANNEX A**

**Numbers of correspondence received by service area – 2005**

<b>Service area</b>	<b>Contacts received and logged</b>
Highways and Street Operations	937
Network Management	633
Street Environment Services	485
Planning	372
Transport Planning Unit	364
'Other'	197
Engineering	91
EHTS	88
Passed to Chief Executive's	58
Parking	48
Design and Conservation	47
AD – Resource and Business Management	40
Passed to Commercial Services	39
Passed to Education and Leisure	36
Passed to Community Services	35
Licensing and Regulation	33
Environmental Protection	33
City Development	23
Building Control and Property Info	14
AD – Planning and Sustainability	14
Director	11
AD – Economic Development	10
Resources	9
Building Control	9
Trading Standards	8
AD – City Development and Transport	7
Finance	6
AD – Environmental Protection & Street Services	4
First Stop York	3
Food Safety Unit	2
York Training Centre	1
<b>TOTALS</b>	<b>3657</b>

